

Tech Tip Tuesday—April 9, 2019

Congratulations!

We would like to congratulate our customers Concierge Limousine in southern California and Hy's Limousine Worldwide in Connecticut for each winning Operator of the Year in their respective size categories at the recent LCT/NLA show in Las Vegas. Nice job!

Vehicle Maintenance and Damage emails

If your chauffeur is using the Livery Coach iChauffeur mobile app, he or she can request maintenance for a vehicle, by clicking on the Menu button and then selecting Requested Maintenance.



This opens a window where the chauffeur can enter details about the maintenance needed. Optionally, the chauffeur can also check a box indicating that there is "Vehicle Damage".

In the mobile control panel, you should have set up an email address to which all the maintenance requests go. In the same area of the mobile control panel, you can now also set up a separate email address to direct a copy of the maintenance request when the Vehicle Damage button is checked.

That way, your mechanic or whomever is responsible for vehicle maintenance can get all the requests, but if there's damage, the fleet manager or other person can also be notified of these issues.

Request Vehicle Maintenance Email Alert

maintenance@liverycoach.com

Vehicle Damage Email Alert

insurance@liverycoach.com